



PRESS RELEASE

For Immediate Release

Citi Indonesia Named “Best Foreign Bank”

Jakarta, 17 September 2015 –Citi Indonesia once again rose to the occasion and was named the Best Foreign Bank at the Alpha Southeast Asia Best Financial Institution Awards. The awards were organized by Hong Kong-based corporate investment magazine *Alpha South East Asia* that focuses mainly on *Debt, Equity, Investment Banking, Brokerage, Islamic Finance, Wealth Management, Trade Finance* and *Cash Management* in Asia Pacific.

This is the second time Citi Indonesia has won the same recognition after last year. This year Citi was also named the Best Foreign Bank in Malaysia and has kept the same title for 7 consecutive years in the Philippines, Singapore, and Thailand.

In 2015, Citi gained various international recognitions such as the Best Foreign Bank in Indonesia from *Global Banking & Finance Review*, Best Tax Payment Bank in Indonesia from the Indonesian Tax Office’s KPPN VII, Best Service Provider – Transaction Bank from *The Asset Magazine*, an award at Service Quality Awards 2015 jointly held by *Service Excellence Magazine* and Carre – Center for Customer Satisfaction & Loyalty (Carre CCSL), and Best Consumers Digital Bank 2015 for Indonesia from *Global Finance Magazine*.

Chief Executive Officer Citi Indonesia Batara Sianturi said, "This award underlines our commitment to providing the best, innovative products and services for our Indonesian customers. We are very pleased to receive the award, and this will surely encourage us to strengthen Citi position as the bank with trusted global networks, exceptional digital services, comprehensive financial services, and high quality human resources."

The winner of this award was chosen based on in-depth evaluation of a number of criteria such as financial performance, bank’s market position compared to the closest competitors, client’s testimony, as well as the long-term vision and strategy in the country where the bank operates.



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About Citi

Citi, the leading global bank, has approximately 200 million customer accounts and does business in more than 140 countries. Through Citicorp and Citi Holdings, Citi offers various financial products and services to consumers, corporates, governments and institutions. These products include consumer banking and credit, corporate and investment banking, securities brokerages, transaction services and wealth management. Citi has been in Indonesia since 1968. We have around 20 branches in most major cities in the country, namely Jakarta, Bandung, Surabaya, Semarang, Medan and Denpasar. Citi also has more than 33.000 payment networks and over 4.800 corporate distribution networks in 34 provinces.

In 2015 Citi has received various recognitions including Best Foreign Bank in Indonesia from Global Banking & Finance Review, Best Tax Payment Bank in Indonesia from KPPN VII Kantor Pajak Indonesia, Best Service Provider - Transaction Bank from The Asset Magazine, Service Quality Awards 2015 dari Service Excellence Magazine in partnership with Carre – Center for Customer Satisfaction & Loyalty (Carre CCSL), Best Consumer Digital Bank 2015 (Indonesia) from Global Finance Magazine.

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