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Citi Indonesia Inaugurates New Office Relocation Citibank Tower and The Opening of Citibank Smart Branch at Lot 10, Sudirman Central Business District

Jakarta, 17 April 2018 – Citi Indonesia marks another milestone by inaugurating its new office relocation Citibank Tower and the opening of Citibank smart branch at Lot 10, Jalan Jenderal Sudirman Kav 52-53 – Jakarta. The ribbon cutting ceremony is conducted by **Citi's CEO Asia Pacific Francisco Aristeguieta, Citi's Head of ASEAN and CEO of Citi Singapore Amol Gupte, Citi Indonesia's CEO Batara Sianturi** and witnessed by Citi Indonesia's senior managements.

Citi Indonesia's CEO Batara Sianturi said, "We are very excited to have our presence in SCBD's neighborhood. This move is part of our global work space concept called Citi Works, to create an optimum working condition and environment for all of our employees which support collaborations and enhanced performance within and between units."

Citi Indonesia occupies 4 floors with total 8,300 sqm area with an open and environmentally friendly design concept. This office is the first LEED Platinum certified project in Indonesia which is the highest LEED category as awarded by the US Green Building Council. The use of hi-tech facilities such as LED screens and Cisco audio video conference equipment create seamless connection between Citi's offices globally.

Citi Indonesia's Head of Operations & Technology Tim Utama added, "Citibank Tower accommodates state of the art systems and security necessary for us to deliver greater synergies and efficiency in our daily operations. This is designed so we can provide the best services for our clients."

Citibank Tower also features facilities such as:

- Meeting and conference rooms which equipped with Cisco's audio and video system to host web/audio conferences as well as noise-cancelling glass panels
- An Open Team Area to accommodate up to eight people, which is equipped with webcams, LED screen and projector for conference meetings.
- Focus Pods with sound-proofing panels
- Flexible non designated workplace area, equipped with height adjustable desk
- Work café, a café-type ambience with technology which enables employees to work or collaborate outside of their desks.



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The Opening Ceremony of Citibank Smart Branch

On the same occasion, Citi Indonesia also held opening ceremony of Citibank smart branch on the same building. With smart branch concept, Citi's customers can have a remarkable banking experience generated through seamless processes and world-class digital capabilities, known as the Citi Signature Experience. It is also features:

- Interactive sales walls where customers can browse information on Citi's products and available services
- Meeting rooms and video conferencing facilities with LED screens that can be utilized by customers to engage in private sessions with specialists and Relationship Managers at other Smart Branches
- Citigold Lounge experience, with a new, artistic concept specifically designed to elevate Citigold customers' level of comfort and convenience while fulfilling all of their banking needs

Citi Indonesia's Head of Consumer Banking Cristina Teh Tan commented, "A Smart Branch offering an up-to-date digital experience to customers is a manifestation of Citi Indonesia's investment in and commitment to the market in Indonesia, especially this year as we celebrate our 50 years of dedication for Indonesia. This branch not only utilizes digital technology, but also provides easy convenience for customers in terms of its strategic location, features, and spatial design."

Citi Indonesia excellence in digitization and banking services has also been recognized by a number of regional and local publications. Recently Citi Indonesia has been awarded as **Best Digital Bank** and **Best Retail Mobile Banking Experience** by the Asset magazine.

"We will continue to reinforce our position as a global bank that emphasizes on digitalization, by continuously introducing next-generation banking services and products which are increasingly demanded by our customers," concludes **Batara**.

For further information, please contact:

Elvera N. Makki
Director, Country Head of Corporate Affairs
Citi Indonesia (Citibank N.A., Indonesia)
corporateaffairs.indonesia@citi.com

About Citibank Indonesia

Citibank, N.A., Indonesia is a branch of Citibank, N.A, New York, USA. Citibank, N.A., Indonesia has been in Indonesia since 1968 and is one of the country's largest foreign banks. Citibank operates 10 branches in six major cities in Indonesia - Jakarta, Bandung, Surabaya, Semarang, Medan and Denpasar. Citibank has consumer transaction networks of around 33,000 payment points and corporate distribution networks of around 6,000 locations in 34 provinces. Citibank, N.A., Indonesia is connected to ATM Bersama networks with more than 70,000 ATM terminals throughout Indonesia.

In 2017, Citibank Indonesia has received various awards, including from Global Finance Magazine as both "**Best Corporate/Institutional Digital Bank**" and "**Best Consumer Digital Bank**", "**Best Foreign Bank in Indonesia**" from Finance Asia, "**Best Bank in Compliance Reporting of Foreign Exchange Flows (LLD = Lalu Lintas Devisa) and Export Proceeds (DHE = Devisa Hasil Ekspor)**" by the Indonesia Central Bank, "**Best Bank in Indonesia**", "**Best e-Bank in Indonesia**", "**Best Corporate and Institutional Bank – Global in Indonesia**", "**Best Corporate Bond in Indonesia**", "**Best Liability Management in Indonesia**" from The Asset magazine and "**Best Perform in Custodian Bank**" along with "**Indonesia's Digital Innovation Award 2017 in Foreign Bank category**" from Warta Ekonomi magazine. In 2016 Citibank Indonesia earned various awards from The Asset Triple-A Awards as "**Best e-Bank in Indonesia**" and from Global Finance as "**The Best Digital Bank**", from Finance Asia and Alpha Southeast Asia as the "**Best Foreign Bank in Indonesia**", from SWA Magazine as co-winner of the "**Best Companies in Creating Leaders from Within**", from Warta Ekonomi magazine for "**Best Digital Innovation Award for Banking in the Category of Top 1 Foreign Bank**", from Global Finance as "**Best Digital Corporate/Institutional Bank**", from Euromoney at the



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Asian level of "Best Bank for Transaction Services in Asia", as well as from Mix magazine in the Best Corporate Social Initiative 2016 as "Best Employee Volunteering". PT Citigroup Sekuritas Indonesia (PT CSI) won "Best Securities 2016" in the category of assets above IDR 1 Trillion by Investor Magazine.

Further information can be obtained at Website: www.citigroup.com | Twitter: @citi | YouTube: www.youtube.com/citi | Blog: <http://blog.citigroup.com> | Facebook: www.facebook.com/citiindonesia | LinkedIn: www.linkedin.com/company/citi
To enjoy a digital banking experience, please visit www.citibank.co.id.

Citibank N.A., Indonesia is a bank that is licensed, registered and supervised by the Indonesia Financial Services Authority (OJK).

PHOTO GALLERY



(Left-right) *Citi Indonesia Head of Operations & Technology Tim Utama, CEO of Citi Asia Pacific Francisco Aristeguieta, Citi Indonesia CEO Batara Sianturi, Head of Citi ASEAN and CEO Citi Singapore Amol Gupte and Citi Indonesia Head of Citi Realty Services Junita Roemawi* inaugurated Citibank Tower which located at Lot 10 SCBD, Jl. Jend. Sudirman Kav 52-53.