



Press Release

For Immediate Distribution

Citi Indonesia Named as The Best International Bank in Indonesia

Jakarta, June 2, 2020 - Citi Indonesia (Citibank, N.A., Indonesia) has been named as Best International Bank in Indonesia from one of the leading financial publication in Asia, Finance Asia, during its annual Country Awards 2020. The awards recognizes the best banks, brokers, law firms across Asia and rating agencies in China.

On its official website, Finance Asia emphasizes that not only is this year's competition fierce, but it also took place during an unprecedented global backdrop due to the COVID-19 situation. The award also highlighted banks' resilience and their ability to adapt to fast-changing conditions, which includes enabling most of their employees to successfully work from home.

Commenting on this achievement, Citi Indonesia CEO Batara Sianturi said, "Among the increasingly competitive and volatile market situation, we are really grateful to receive this award from Finance Asia magazine. This achievement shows our focus and commitment as a global bank, which offers innovative and integrated financial solutions in our line of businesses, namely Institutional Banking and Consumer Banking. Amid ongoing concerns around COVID-19 situation in Indonesia, we want our customers to know that we remain committed to serve them by prioritizing them, to navigate these challenging times together."

In terms of financial performance, Citibank N.A., Indonesia has announced its first quarter 2020 result, where the bank was able to post a net income of Rp 1 Trillion. The bank also recorded a Return on Equity (ROE) of 22.5% and a Return on Assets (ROA) of 5.6% during the same period. It continues to remain well capitalized and highly liquid, with a Capital Adequacy Ratio (CAR) at 26.3% and RIM at 62.4%. In addition, Citibank N.A., Indonesia's gross and net NPL reported at 2.3% and 0.2%, respectively.

In line with the government direction, Citibank N.A., Indonesia also supports national economic stimulus for customers who are impacted with COVID-19. Impacted customers can contact us at (021) 751 9200 to discuss their situation and agree on the best way forward.

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About Citibank N.A., Indonesia

Citibank, N.A., Indonesia is a branch of Citibank, N.A, New York, USA. Citibank, N.A., Indonesia has been in Indonesia since 1968 and is one of the country's largest foreign banks. Citibank operates 10 branches in six major cities in Indonesia - Jakarta, Bandung, Surabaya, Semarang, Medan and Denpasar. Citibank has consumer transaction networks of around 33,000 payment points and corporate distribution networks of around 6,000 locations in 34 provinces. Citibank, N.A., Indonesia is connected to ATM Bersama networks with more than 70,000 ATM terminals throughout Indonesia.

In 2019 Citibank Indonesia received a prestigious award as **Best International Bank in Indonesia** from Asia money, **Best Corporate/Institutional Digital Bank in Indonesia** from Global Finance and **Wealth Management Platform of the Year in Indonesia** from Asian Banking and Finance. In 2018, Citibank Indonesia received awards as **Best International Bank in Indonesia from Finance Asia**, **Best Bank-Global in Indonesia**, **Best Bond Adviser-Global in Indonesia**, **Best Digital Bank in Indonesia**, **Best Retail Mobile Banking Experience** from the Asset, **Digital Banking Initiative of the Year** from Asian Banking and Finance, as well as **Innovative Company in Digital Services** in the category of **Foreign Bank** from Warta Ekonomi.

Further information can be obtained at Website: www.citigroup.com | Twitter: @citi | YouTube: www.youtube.com/citi | Blog: <http://blog.citigroup.com> | Facebook: www.facebook.com/citiindonesia | LinkedIn: www.linkedin.com/company/citi
To enjoy a digital banking experience, please visit www.citibank.co.id.

Citibank N.A., Indonesia is a bank that is licensed, registered and supervised by the Indonesia Financial Services Authority (OJK).

Citibank N.A., Indonesia an insured member of Deposit Insurance Corporation